

Instructions

In order for us to complete your request as quickly as possible, please follow these instructions:

1. Please back up all your data first.

2. Place the RMA slip/shipping label on the package along with the items you are returning.

3. For Repairs & Replacements:

- Remove all add-ons from your device, such as the SIM card and StyleSwap covers that didn't come with the device.

Note: Please do not include your charger, data cable or SIM ejector inside your return package. Only include your device unless you've been instructed otherwise.

4. For Refunds:

- Please include all items from the original shipment you wish to be refunded for, including original devices, packaging, In-box accessories, cables, etc.

Note: Please use the original NOTHING box or use a box of similar size (20cm x 20cm x 5cm depth) with cushion and make sure all the items are properly packaged for shipping. Do not post in overly large or heavy boxes as they may incur additional charges.

Keep in mind that under filled boxes may collapse while overfilled may burst.

RMA: _____

Date: _____

Return Address:

Items Returned:

Order ID:

Request Type (Return/Replacement/Repair):

Package Opened (Yes/No):

Return reason:

Product Name:

Quantity: