Arshad Ullah

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## OBJECTIVE

Experienced Senior Computer Networking Technician with a proven track record of leading successful network deployment and optimization projects. Looking for an opportunity to contribute to the growth and innovation of a forward-thinking company by leveraging my in-depth knowledge of network protocols, security, and troubleshooting

**ACADEMIC DETAILS**

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree/Course** | **Institution** | **Year of Passing** | **Percentage / Grade** |
| BS IN COMPUTER SCIENCE | ALLAMA IQBAL OPEN UNIVERSITY, ISLAMABAD | 2021 | 3.52/4.00 |
| DAE IN COMPUTER INFORMATION TECHNOLOGY | KRL INSTITUTE OF TECHNOLOGY | 2013 | 71.3% |
| Matriculation | Hurmaz Public School | 2010 | 76% |

# WORK EXPERIENCE

|  |  |  |
| --- | --- | --- |
| **Organization** | **Designation** | **Duration** |
| National Engineering & Scientific Commission | Senior Computer Technician | Apr 2014 - till date |

**Role**

* oConfigured and managed network switches, routers, firewalls, and other network infrastructure. oImplemented and monitored network security protocols to ensure data integrity and confidentiality. oProvided proactive and reactive technical support to end-users regarding network connectivity issues. oDiagnosed and resolved network performance problems efficiently, minimizing downtime and user impact. oDocumented and communicated network issues and resolutions effectively to users and stakeholders. oPerformed hardware and software installation, configuration, and integration tasks.

oCollaborate with other IT staff, including system administrators, database administrators, and cybersecurity professionals, to ensure the smooth operation of the overall IT infrastructure.

oProviding technical support to users who encounter network-related issues

oUpgrading and expanding the network infrastructure to meet the organization's changing needs.

## SKILLS

* Problem Solving
* Excellent Communication Skill
* Cyber Security Expert
* Time management

# STRENGTH

* Team Player
* Leadership Abilities
* Ability to learn new technologies quickly

# HOBBIES

* Cooking
* Playing Cricket
* Walking

# REFERENCE

## Available upon request